

# IBM zBX (System z BladeCenter Extension) HMC (Hardware Management Console) Hardware & Operational Management

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**SHARE Session 9687** 

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#### Introduction

- Hardware/Operational Management
  - zBX Integration will attempt to provide the System z value propositions of each of the Management disciplines covered today by HMC and SE
    - Concurrency
    - Security
    - Automatic configuration

#### zBX blades truly integrated into system

- Not seen as an external control unit
- Logically seen as processor, but more like a Network Attached service device.
- From a packaging perspective, the analogy is that Blade Centers should be considered like an I/O Cage in System z, and blades are similar to channels within that I/O cage.
- 95 % target of task via GUI or API function is for CPC (system)
- 5 % (or less) uses a specific target of z Blade Extension object

#### z Blade Extension Types

- Acceleration:
  - ISAOPT (IBM Smart Analytics Optimizer)
    - DB2 assist offload processing
  - DataPower XI50z (IBM WebSphere DataPower Integration Appliance XI50 for zEnterprise)
    - XML offload processing
- Virtualization Workloads:
  - Virtualized Image applications having strong affinity to System z workloads
    - POWER Blade
    - System x Blade (2.11.1)



#### **zBX Hardware Integration**

- zBX blades integrated into System z via Blade Centers (BladeCenter H)
  - Can have up to 14 blades in BC (BladeCenter)
- Up to 2 Blade Centers per additional zBX rack
  - zBX racks(s) physically next to System z frame(s) (for service reasons)
    - 25 meter cable limit
  - zBX Blades network attach to SE internal mgmt network (HMC/SE Mgmt)
  - zBX Blades also have separate physical network attachment for functional connection to System z operating systems
  - No additional cooling for racks containing Blade Centers
- ▶ 1 to 4 additional racks (max of 8 BCs) per system (z196)
  - ISAOPT Limits:
    - Lower: 0 or 7 blades and Upper 56 blades
    - Multiple Config Offerings: blade number/intended to handle x amount of DB2 data
      - XS: 7/0.5 TB, S: 14/1 TB, M: 28/2 TB, L: 42/3 TB, XL: 56/4 TB
  - POWER Blade Limits: 0 to 112
  - DataPower XI50z Limits: 0 to 28 (Double wide blade)
  - System x Blade: 0 to 28
  - ISAO homogeneous within BladeCenter
  - POWER Blade, DataPower XI50z, & System x Blade heterogeneous within BladeCenter



### **zBX Hardware Integration (cont.)**

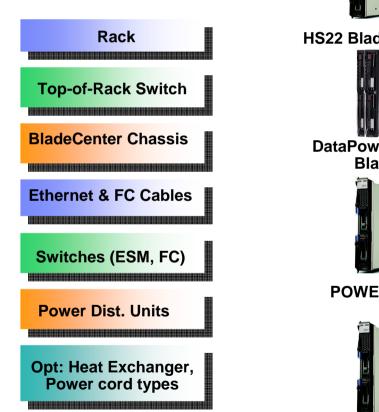
- Blade Center power not integrated into system power
  - Blade Center power comes off wall power and should always be on
  - Blade power is associated with System z power (or to Repair or MES scenario)
    - Default is blade power disjoint to system power on. (shared CEC support).
      - Single System z system owns/manages zBX hardware in shared CEC environment.
      - Default changed in 2.11.1.
    - Configuration option to allow CPC and Blade power to be tied together.
- zBX hardware is defined for redundancy (n+1)
- ► HMC Console: used for both System z Hardware/Images, and zBX hardware/Virtual Servers
  - Generally, actions taken to zBX blades are done by targeting System z system object (zBX blades just another component of the system).
    - Not a blade server farm
  - Some initial customer concern for increased number of users of HMC
    - Two new Ensemble default userids: ENSADMIN and ENSOPERATOR
    - New zManager Task Roles and Resource roles
    - Details in Appendix A of IBM SC27-2606: zEnterprise System Hardware Management Console Operations Guide for Ensembles
  - Discussions with customers on security and audit ability of HMC console
    - No major issues found
      - Enhancements in area of data offload/audit and userid template definitions (HMC 2.11.0)
    - HMC Security Whitepaper available on IBM Resource Link Tech Notes section
      - See Additional Materials section for abbreviated presentation



#### System z196 and zBX Hardware Components

System z





**zBX** Infrastructure



System x Blade

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## Change Management Same Base Functions as System z

- - View Firmware Information (Blade Center and Blades)
  - **Retrieve Firmware Changes**
  - Change Firmware Levels
  - Backup/Restore Critical Data (zBX configuration data backed up as part of System z SE backup and restored on replacement of zBX)
- Benefits of zBX Firmware packaged with System z Firmware
  - Tested together with System z Firmware GA and MCL/fix bundle releases
  - Retrieve code as same integrated process of System z (IBM RETAIN or media)
    - No need to use separate tools and connect to websites to obtain code
  - Utilize System z firmware features such as Digitally Signed Firmware
  - Infrastructure incorporates System z concurrency controls where possible.
    - BC Firmware update fully concurrent, blades similar to Config Off/On controls
  - Audit trail of all code changes in security log
  - Automatic back out of changes to previous working level on code apply failures.

#### zBX Firmware

- All zBX 'Firmware' repackaged as System z Firmware
- Blade Center: all code for BC chassis (Mgmt Module, power controls, fans, etc.) is firmware
- ISAOPT (zBX Blade FW example):
  - HS22 Subcomponents: BIOS (uEFI), IMM, I/O Adapter FW, Diagnostics
  - SE Management Agent
  - ISAOPT operating system (SLES) and ISAOPT application released as SW
    - 1<sup>st</sup> entitlement from SE media, subsequent download from DS5020 DASD
    - Exception to architecture: usually base zBX Blade OS is considered as System z FW
- External (Top Of Rack) Switches & BC Switches: vendor code in switches (Juniper, BNT, Q-Logic)
- System z technical analysis of when and what to include with System z Base GA/Fixes



### **Additional Firmware Details**

#### POWER Blade

- Must have PowerVM Enterprise Edition feature preloaded including license
- Lower Layer FW: PHYP, Partition FW, FSP, I/O Adapter
- Image FW: VIOS (Virtual I/O Server) (AIX, Virtualization, IVM)
- Component FW: SE Agent, HPM, FFDC, Auth, RAS, Tools, Surveillance Daemon
- VIOS (4 GB) will drive a new media only MCL release for new release
  - Hopefully, only one per GA, if any
- Other components are expected to be managed by MCLs via RETAIN or media
- OSes running in Virtual Servers considered SW
- DataPower XI50z
  - 4 Loads (completely considered as FW)
    - Base
    - Base + DataDirect (Database Connectivity (ODBC) feature from DataDirect)
    - Base + Tibco (Tibco-EMS feature)
    - Base + DataDirect + Tibco
  - Loads consist of
    - Lower Layer FW: uEFI, IMM, I/O Adapter, Diagnostics
    - MCP
    - AMP Server
    - DP Application

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### **Additional Firmware Details (cont.)**

- System x Blade
  - Lower Layer FW: uEFI, IMM, I/O Adapter, Diagnostics
  - Image FW: RHEV-H (XHYP & Redhat)
  - Component FW: SE Agent, HPM, FFDC, Auth, RAS, Libs, Tools, Surveillance Daemon
  - OSes running in Virtual Servers considered SW

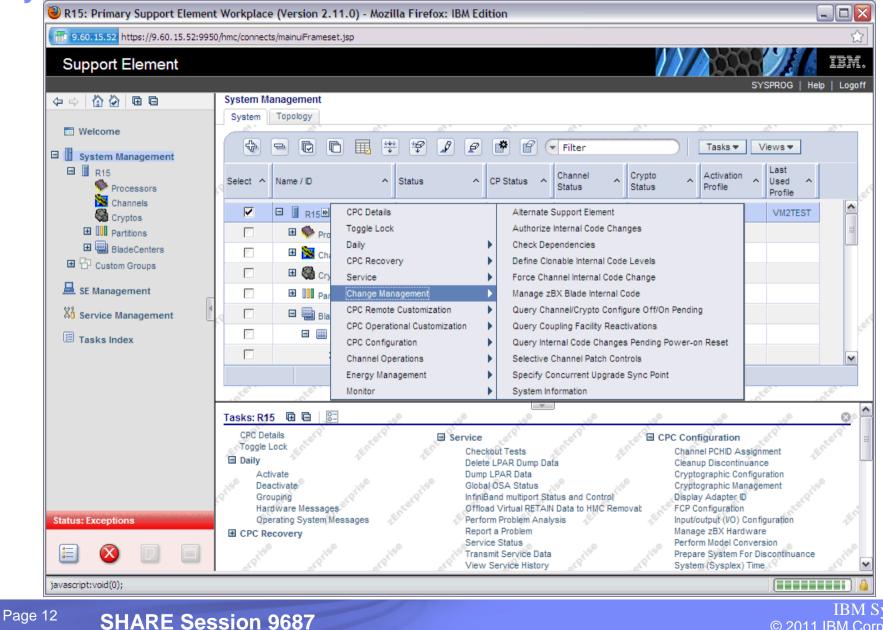


### **Additional Firmware Details (cont.)**

- Separation of MCL EC streams
  - zBX Firmware: separate EC streams from zEnterprise legacy firmware (CFCC, LPAR, channels, etc.)
  - zEnterprise FW (legacy & zBX) MCLs: recommend apply all
    - Controls allow separate apply if desired or exception
      - Provided no dependency (generally the case)
    - zBX FW download/apply shouldn't gate zEnterprise legacy FW
  - zBX Firmware EC streams hidden until Ensemble Management feature (w & wo zBX) applied
    - zEnterprise systems won't be downloading zBX FW until the system is included in an Ensemble
    - zBX FW towers in HMC and SE won't be started until configured for Ensemble Management
- zBX Blade Disruptive FW requires specific action by user to truly apply
  - Manage zBX Blade Internal Code task
    - Similar to Channel Config Off/On exception
    - Quiesce request always part of action
    - Can try on one or more blades first/then apply to rest later
  - zBX Concurrent FW applies to all hardware at time of install (no different than other zEnterprise FW)



#### **System Information Change Management EC streams**



#### System Information Change Management EC streams

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0	N29795	12	12	12	11	FCS Ficon Express8 LIC		
0	N29796	5	5	5	5	CFCC LIC	≡	
0	N29797	7	7	7	6	LPAR HV LIC		
0	N29798	1	1	1	1	ESCON CHANNEL CODE LIC		
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#### **System Information Change Management EC streams**

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ŏ	N29767		2	2		DataPower XI50z Base + SQL-ODBC + TIBCO-EMS	≡
ŏ	N29768		2	2		DataPower XI50z Base + TIBCO-EMS	
õ	N29769	2	2	2		DataPower XI50z Base + SQL-ODBC	
0	N29770	2	2	2		DataPower XI50z Base	
0	N29771	56	56	56	45	zVM Management Guest Firmware	
0	N29772	6	6	6	5	POWER Blade Disruptive Components	
0	N29773	59	59	59	46	POWER Blade Concurrent Components	
0	N29774	11	11	11	10	POWER Blade Operating System	
0	N29777	3	3	3	3	BladeCenter Enablement	
0	N29778	6	6	6	6	BladeCenter Switches	~
EC De	tails						
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#### **Problem Management**

- Automatic Error Logging and FFDC Data Collection
  - Registering for traps and messages from BladeCenters, Switches, & zBX blades
  - SE analysis of that information
  - FFDC (First Failure Data Capture) automatic for errors
  - Translation to System z SRCs (which may be displayed as Hardware Messages)
- Problem Analysis and Call Home Reporting
  - Electronically open a problem
  - CE Dispatch with FRUs
- View Hardware Messages
- View Open Problems
  - Problems opened for zBX hardware
  - Same view for any other zEnterprise hardware
- Manual Problem Reporting and Data Collection
  - User perceived problems can also be reported manually
    - HMC/SE Report a Problem task selecting zBX entry
    - HMC/SE Transmit Service Data task

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#### **Serviceability Management**

#### Guided Repair and Verification

• SSR (Support Services Representative) driven, not customer service

#### Process

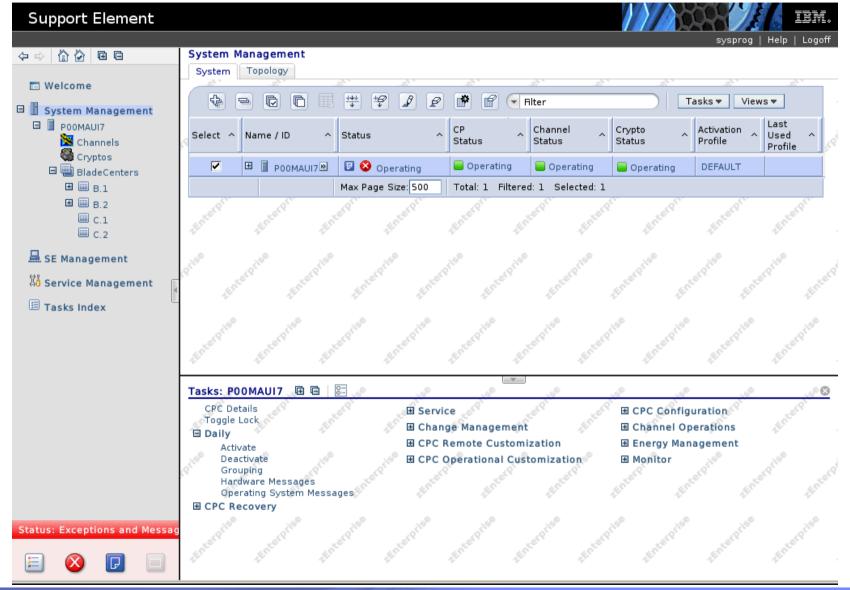
- SSR arrives on site with FRUs in hand prior to service action
- Prepare for Service
  - Quisece operator request and SE validation, Power Off blade(s) if required
- SE Graphical Online Guided Mechanical Replacement
  - All under System z SE direction
- Validate after Service
  - If required, Power On blade(s), Load zBX blade code, Restore config data (DP)
  - Specific automatic verification depending on which FRUs serviced
- Infrastructure incorporates System z concurrency controls where possible.

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#### Hardware Messages - P00MAUI7

Select	Date	Time	Message Text	P00MAUI7
	February 15, 2011	12:40:34 PM	zBX Problem [Problem # 15]	
Detai	Is Delete Se	lect All Dese	elect All Cancel Help	

Problem Analysis - P00MAUI7	
System name:	Local
Date:	Feb 15, 2011
Time:	12:37:32 PM
Blade Center Location:	C10B
Source:	POWER_01
┌ Problem Description ———	
01 is off. DC fault.	r module, and the power module is shut down. Power module
Corrective Actions	
Service is required.	
Impact of Repair	
The repair of this problem can most likely be p	erformed concurrent with CPC operations.
Request Service         No Service         Display Ser	nse Data Delete Cancel Help

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#### Hardware Messages - P00MAUI7

Select Date	Time	Message Text	P00MAUI7
February 15, 2011	. 12:43:33 PM	Service authorization complete	
Details Delete Se	elect All Dese	elect All Cancel Help	

Problem Analysis - P00MAUI7	
System name:	P00MAUI7
Date:	Feb 15, 2011
Time:	12:37:32 PM
Service information was transmitted successfully	ly. The following information is associated with this problem.
Problem number: 15.	
Problem management hardware number: 25743	3.
OK Delete Message Cancel Help	

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Open Licensed internal code has detected a problem.

### **Problem Management Example**

Feb 15, 2011 12:03:21 PM P00MAUI7

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Select	Date	Time	System Name	Problem Number	Status	Description		
0	Feb 15, 2011	12:37:32 PM	P00MAUI7	15	Open	zBX Problem		

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Service	e History - P	00MAUI7	1
System name:			P00MAUI7
Machine type:			2458
Machine mode	d:		002
Machine serial	number:		00000MNXK4BC
Problem mana	igement hardv	vare (PMH) number	: 25743
Problem numb	ber:		15
Problem type:			1
Problem data:			39Y7349,1,34F3991,1
Date	Time	Problem State	
Feb 15, 2011	12:40:34 PM	Problem detected	
Feb 15, 2011	12:40:34 PM	Customer notified	
OK Help			

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Problem Anal	ysis - P00M	AUI7			i
Due to the user mode requested for this pro	-	currenti	y logge	d on as, service	e cannot be
Machine type:	2458	F	Refcode	:	28BC0274
Machine model:	002	E	Extensio	n:	7BB00001
Machine serial numbe Problem number: Problem Data 39Y7349,1, 34F399	15		Seconda Status:	ary Extension:	FF000000
Parts List					
Part Location	Part Number	Fix Perc	entage	Serial Number	Quantity
C10BPM01	39Y7349	70.0		K143400B001	1
C06ZPDUC	34F3991	20.0			1
C10BJ.P1-C06ZJ.01	26R0001	10.0			1
C10BPM01 C06ZPDUC	39Y7349 34F3991 26R0001	70.0 20.0	entage		1 1



### **Configuration Management**

- VPD (Vital Product Data)
  - Physical configuration of Blade Center and Blades
  - Stored into System z VPD records (for each FRU)
- Edit Frame Layout (Configuration controls for unsensed hardware location)
  - Racks, switches, Blade Centers (identification of location for Service reasons)
  - Add/Remove of physical blades via 'Manage zBX Hardware' task
  - Separate controls for which blades to enable (see below)
- MES Support
  - Fully populate BladeCenter consecutive blade slot plugging strategy
  - No known issues with power, cooling, and availability

#### **zBX Blade per Type Management Enablement paid feature**

- Definition of maximum number of blades per zBX blade type
- HMC/SE 'Perform Model Conversion' task 'Manage zBX Blade Entitlement' option allows SSR/Customer to define which blades should be managed up to the defined maximums
  - LICCC controls define high water marks
- Capacity On Demand
  - LICCC asset control approach (same as system processors)
  - CIU (Customer Initiated Upgrade) permanent
  - Temporary processor upgrade currently not seen as requirement

#### **Operations Management**

- Power On and Power Off Blades
  - On system power off/on, all blades powered off/on
    - Individual blade power controls for service
    - Optional Disjoint power control for system power off
- Upstream SNMP/CIM API Automation Management
- Event Notification (based on logged events or state change)
  - Pager, email, etc.
- Scheduled Operations (Firmware Update, Activate, Deactivate, etc.)
- Time Synchronization
  - BC/zBX Blade sync time with SE/System z
- Network Settings for Operational Network
  - GUI for setting TCP/IP address, Group Name, etc.
- Launch Full Device Console
  - "Launch in Context" zBX blade GUI
    - Similar to HMC Single Object Operations of SE GUI
    - Example is DataPower XI50z GUI for editing XML Style sheets
    - Provided as a convenience feature for single console entry point to zBX blade
  - "Launch in Context" Blade Center Management Module GUI (Service)

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#### **DataPower WebGUI Launch**

#### CPC Configuration -> Manage DataPower XI50z

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#### **DataPower WebGUI**

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DataPower XI50   Control P	Panel								*
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Control Panel Status Services	Contro Services	ol Panel							
Network	Services		1.540	Early 1					=
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Firmware Rev: XI50.3.8.1.8 Build: 193548 IBM WebSphere DataPower Copyright IBM Corporation 1999-2011	Web Service Proxy	Multi-Protocol Gateway	XML Firewall	Web Application Firewall	XSL Accelerator				
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#### **Performance Management**

- SAD (System Activity Display):
  - Performance data for zBX blades:
    - CPU usage
    - Memory usage
    - Storage I/O usage
    - Networking usage
- Energy Monitoring of Consumption and Temperature
  - Blade Center information
  - Also shown on SAD
  - Aggregate data to IBM Director AEM (Active Energy Manager)
- Reporting Performance Data to IBM, TSAD (Transmit System Availability Data)
  - Include energy information
  - Include performance information
  - Include firmware levels
  - IBM Resource Link to provide
    - Alternative customer display of data
    - any alert notifications based on analysis

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#### Monitoring ISAOPT, DataPower XI50z, Power Blades

Monitors Processor and Memory usage, POWER Blade also monitors Network & Storage

🥹 R93HMC1: Monitors Dashboard - Mozilla Firefox 🔓 📃 🗖
9.12.16.234 https://9.12.16.234/hmc/content?taskId=142&refresh=336
Monitors Dashboard
R93 18 0 29.961 102,231.174 21.5 70.7
Page 1 of 1     Max Page Size: 100     Total: 2 Filtered: 2 Displayed: 2 Selected: 0
✓ Details
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Power Consumption
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R93 29.961 102,231.174
BladeCenter B01B 4.716 16,091.660
zBX Blade B.2.01 0.246 839.387
zBX Blade B.2.02 0.243 829.150
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C.2.09 DPXI50z DPXI50z 7 32
C.1.11 PWRBLADE 8 0 34
C.1.09 PWRBLADE 12 0 22
C.1.02 PWRBLADE 13 0 30
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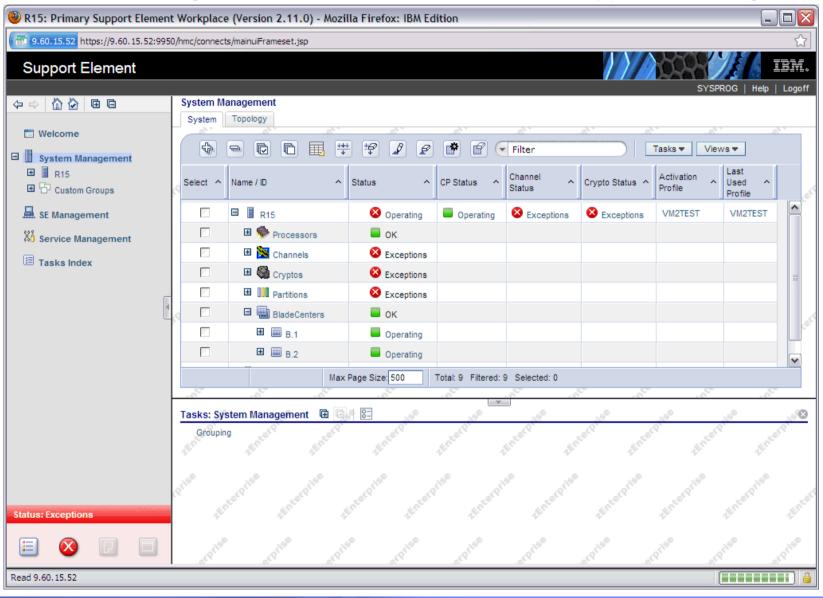


#### **Business Management**

- User Management
  - automatically creates/manages userid and passwords for Service Network connectivity
  - Launch in context GUI password validation as part of SE validation
    - Strong password rules supported
    - LDAP Server User Authentication
  - DataPower XI50z customer defined users/passwords
- Security Auditing
  - Audit trail of important changes (ie., firmware, configuration, etc.)
  - Same infrastructure of security logs as is used for Common Criteria EAL6
    - More investigation needed to understand where zBX stands with EAL6
- Device Status and Details
  - Showing BladeCenter and zBX blade Objects and status (power, quiesce, operational, error)
  - Objects for launching specific actions to zBX blades
  - New zBX Blades view (similar to processors, channels, cryptos)
- Service Network Automatically configured/managed
  - More to come on zBX Networks
- Legal
  - Copyright, license agreements included on HMC
- Documentation
  - Physical planning, installation, operation and service

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#### BladeCenters along with Processors, Channels, Cryptos, z Images



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	Power consumption: 164 W
	Power saving: High performance Power capping: Disabled
	Cap range: 277 W - 382 W
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Name: B.1.11 Machine type model: 4405 48V	🕙 R15: zBX Blade Details - Mozilla Firefox: IBM Edition
Machine type - model:4195 - 4BX Serial number: 6800243	9.60.15.52 https://9.60.15.52:9950/hmc/content?taskId=58&refresh=169
Location: B10BBS11	B.1.11 Details - B.1.11
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	Status: Operating
	Number of processors: 2
	Memory size: 12288 MB
	Licensed software features: MQ, TAM, DataGlue, JAXP-API, PKCS7-SMIME, WebSphere-JMS,
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#### **Tasks for ISAOPT Blades**

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# **Tightly Integrated/Loosely Coupled**

- Tightly Integrated (zBX Infrastructure, ISAOPT, DataPower XI50z)
  - System z Order Process and Mfg
  - HMC/SE Managed Code
  - HMC/SE Call Problem Call Home and Guided Repair
  - Treated like all other System z integrated hardware
- Loosely Coupled (POWER Blade, System x Blade)
  - No System z Order Process and Mfg
    - Customer obtains POWER Blade and/or System x Blade hardware by own means
  - Tightly Integrated after HMC/SE validation
    - Validation step for correct hardware config and no functional hardware problems found during entitlement
    - Other 3 Tightly Integrated points apply
  - Created for potential of pricing discounts by Mass Distributors



# **POWER Blade Required Configurations**

*ftp://public.dhe.ibm.com/common/ssi/ecm/en/zsy03019usen/ZSY03019USEN.PDF* 

PS701 Express blade	Feature Code	Config 1	Config 2	Config 3
Processor 3.0 GHz@150W		1	1	1
Processor Activations	8411	4	4	4
(quantity should equal 8 total)	8412	4	4	4
Memory kits		32 GB	64 GB	128 GB
8 GB (2 x 4GB)	8208	4	8	0
16 GB (2 x 8GB)	8209	0	0	8
HDD 300GB	8274	1	1	1
CFFh 10Gb QLogic Ethernet	8275	1	1	1
CIOv 8Gb QLogic FiberChannel	8242	1	1	1
PowerVM <sup>™</sup> Enterprise Edition	5228	8	8	8
Required SW PID	Feature Code	Config 1	Config 2	Config 3
SW License PID 5765-PVE	0001	8	8	8
1 YR SWMA PID (5771-PVE) or 3 YR SWMA PID (5773-PVE)	1191 0999		of eight for either of one per activate	



# System x Blade Required Configurations

http://public.dhe.ibm.com/common/ssi/ecm/en/zsl03128usen/ZSL03128USEN.PDF

HX5 (7873) blade	Feature Code	Config 1	Config 2
		(7873-A4x)	(7873-A5x)
Blade base - HX5 (7873)	A16M	1	1
Initial Processor 2.13 GHz 105W (E7-2830 8C)	A16S	1	1
Additional Processor 2.13 GHz 105W (EZ-2830)	A179	1	1
# Intel Processors (Sockets)		2	2
Blade Width		Single	Single
Total Cores		16	16
Memory DIMM 8 GB 1333 Mhz	A17Q	8	16
GB/Core		4	8
Speed Burst Card	1741	1	1
SSD Exp Card	5765	1	1
50GB MLC SSD	5428	2	2
No Internal Raid	9012	1	1
Broadcom 10Gb virtual fabric CFFh	0099	1	1
Qlogic 8 Gb Fibre Channel Expansion Card ClOv	1462	1	1



#### 2458 zBx Machine Type

- System z current hardware under System z MTM/SN (Machine Type Model/Serial Number) Service Contract
- zBX hardware under separate zBX MTM/SN (Machine Type (2458)/Model/Serial Number) Service Contract
  - Single contract for all zBX hardware
    - Exception for DataPower XI50z blade
    - Own warranty under 2462 Service Contract per blade
  - Order Process generated zBX MTM/SN delivered via VPDC media process.
  - OEM field updated to System z unique identifier for BC, Blade, & Switch
    - System z Mfg process
    - Loosely Coupled Validation
    - System x field stock updated during System z Field Repair/Replacement
- Hardware validation/guidelines
  - Only predefined hardware configs and OEM System z IDs are supported
  - Only given System z Blade Extension types can execute in that hardware
  - Only user enabled blades not exceeding LICCC high watermark per type will execute
  - Otherwise, powered off
  - zBX is **not** a Blade Server farm

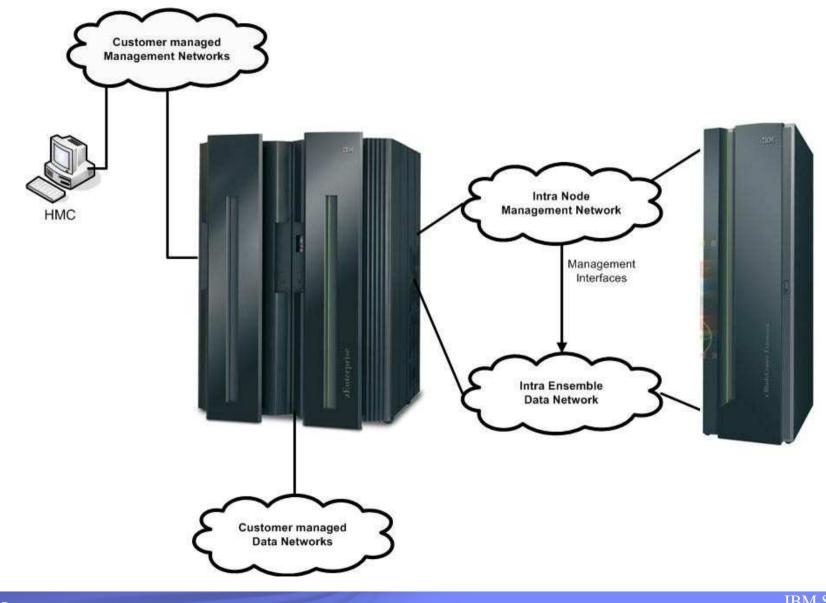
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#### **zBX Networks Overview**

- zBX Automatically Configured/Managed Networks
  - IEDN (Intra Ensemble Data Network)
    - Functional Data network
      - Connections from System z OS to accelerator type zBX blades (ie., ISAOPT)
      - Connections between Virtual Servers within zBX blades to System z OS
    - Can span multiple zBXes
    - 10 Gb Ethernet network
  - INMN (Intra Node Management Network)
    - System z Unified Resource Manager Management network
      - Hardware and Operational Management
      - Virtualization Life Cycle Management
      - Platform Performance
    - Limited to single zBX
    - 1 Gb Ethernet network
- See additional materials section for other SHARE sessions that go into more detail on zBX networks

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#### **zBX Networks Overview**





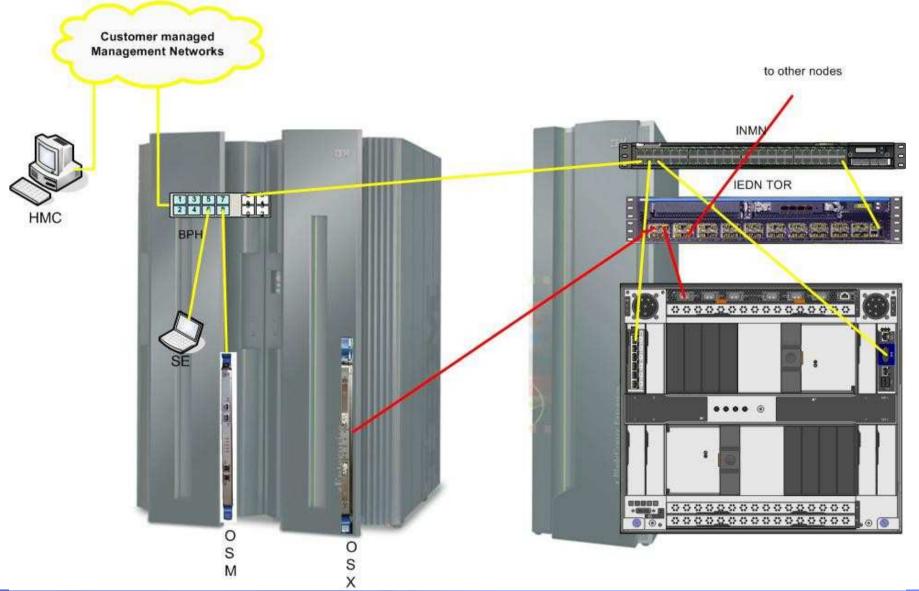
# **zBX Switch Interconnection**

#### IEDN

- Physical Separation of network switches from INMN
  - TORs (Top Of Rack switches)
  - ESMs (IBM BladeCenter Electronic Switching Modules)
- Automatic detection and configuration of switches
- New CHPID type (OSX) when connecting from LPAR in CPC for DataNetwork connections to zBX
- See red network on next chart
  - OSX to 10 Gb TOR switch to 10 Gb ESM to blade
- INMN
  - Physical Separation of network switches from IEDN
  - Automatic detection and configuration of switches
  - New CHPID type (OSM) when connecting to Virtual Server in CPC (ie, zVM) for Unified Resource Management purposes
  - See yellow network on next chart
    - HMC to SE to BPH
    - BPH to OSM
    - BPH to 1 Gb TOR switch to 1 Gb ESM to blade
- Next chart notes:
  - Omits redundancy
  - Only shows one node in Ensemble



#### **zBX Networks Overview**



#### **Summary**

- zBX Integration to provide the System z value propositions of each of the Management disciplines covered today by HMC/SE
  - Concurrency
  - Security
  - Automatic configuration
- zBX Hardware truly integrated into System z
  - Generally not to be managed as individual objects
  - Just another component in the system



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#### Thank you for your time and consideration....

Brian Valentine

**HMC/SE Team** 

**Contact for any Questions:** 

Brian Valentine, (607) 429-4382, bdvalent@us.ibm.com



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# **Additional Materials (Backup)**

- Other SHARE Sessions of Related Interest
- HMC Security
- Registering for IBM Resource Link Access
- Notable HMC/SE Publications

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#### **Other SHARE Sessions of Related Interest**

- ► August 8<sup>th</sup>, 4:30 5:30 PM
  - 9674: A Mainframe Guy Discovers Blades as in zEnterprise "Blade" Extension
- August 9<sup>th</sup>, 11:00 AM 12:15 PM
  - 9245: zEnterprise System Network Architecture & Virtualization Overview Part 1 of 3
- August 9<sup>th</sup>, 1:30 2:30 PM
  - 9690: IBM zEnterprise BladeCenter Extension (zBX) Overview and Update
- August 9<sup>th</sup>, 1:30 2:30 PM
  - 9246: zEnterprise System z/OS IEDN Network Design & Implementation Part 2 of 3
- August 9<sup>th</sup>, 3:00 4:00 PM
  - 9534: zEnterprise System Secure Networking with the zEnterprise Ensemble Part 3 of 3
- August 9<sup>th</sup>, 4:30 5:30 PM
  - 9686: IBM System z Hardware Management Console (HMC) 2.11.0



#### **Other SHARE Sessions of Related Interest (cont.)**

- ► August 10<sup>th</sup>, 9:30 10:30 AM
  - **9738**: zEnterprise Unified Resource Manager
- August 10<sup>th</sup>, 11:00 AM 12:15 PM
  - **9709**: zManager: Platform Performance Management
- ► August 10<sup>th</sup>, 3:00 4:00 PM
  - **9635**: zEnterprise Unified Resource Manager: What's in it for z/VM?
- August 11<sup>th</sup>, 8:00 9:00 AM
  - 9711: Unified Resource Manager Hands-On Lab Part 1 of 2
- August 11<sup>th</sup>, 9:30 10:30 AM
  - 9818: Unified Resource Manager Hands-On Lab Part 2 of 2

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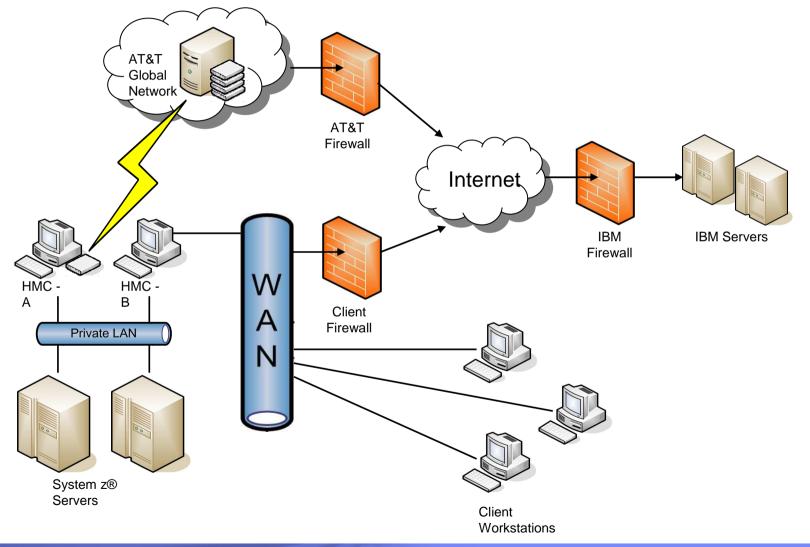


#### What is the HMC?

- Is an orderable feature of a System z® server consisting of a standard PC hardware platform
- Is a closed platform
- Is intended and required to be a network attached device
- Is serviced by IBM service personnel
- Is not an open operating platform
- Should be considered an <u>appliance</u>, not a server

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#### **Connectivity Options**





#### **Best Practices**

- Make sure the System z servers and other System z resources are physically located in a secure location, preferably an area that has physical access controlled and monitored, such as a raised floor.
- When possible install the HMC in the same type of physically secure environment as previously described for the System z resources.
- Connect the System z server and other resources only to a private, physically separate network; for example, connect all System z resources on a private raised floor network.
- Connect the HMC to the previously described private System z resources network. If connectivity to the HMC is needed from other networks in the customer's enterprise, provide this connectivity by connecting the second HMC network adapter to the appropriate customer network. (Remember: the HMC never routes network traffic, so the private System z network is still secure and isolated.)



#### **Best Practices (continued...)**

- Make sure the automatic logon capability of the HMC is not enabled in order to prevent the HMC from being logged on while unattended.
- Unless required, make sure that remote access to the HMC is disabled. If remote access is required, make sure to only allow remote access for the specific userids that require this type of access.
- At a minimum, change the passwords for all the default HMC userids. A more secure approach is to remove all of the default userids and define a userid for each individual user of the HMC.
- Do not share HMC userids among multiple people.
- Define password rules that adhere to the guidelines for the customer enterprise and make sure each userid is configured to use this password rule. If no guidelines exist, then make sure each userid is configured to use the "Standard" password rule.
- Make sure each userid is only permitted access to the tasks and managed resources needed to perform their job responsibilities.



#### **Best Practices (continued...)**

- Use data replication to make sure that User Profile information (userids, roles, password rules, etc.) are automatically kept in sync among all HMC installed in the enterprise.
- Unless required, make sure all automation interfaces of the HMC are disabled. If automation is required, then make sure to configure each of these interfaces in a secure manner (for example, do not use common authentication tokens or worldwrite types of access).
- Implement procedures that offload and analyze the HMC security logs for any suspicious activity.
- When feasible, automate notification of security log events for the HMC.



#### End user operational control

- Secure SSL based remote access (optional)
- Full complement of certificate management capabilities
- Complete user management suite
  - ► Full function user definition
  - Highly flexible password rule definition
  - Centralized authentication using LDAP
  - Full access controls for tasks and resource allowed for each user (i.e. User Roles)
- Automatic replication of configuration data



#### Network

- Full function embedded firewall
- Completely closed by default; services opened as enabled
- SSL encrypted communications
- Secure outbound communications for problem reporting and patch retrieval
- <u>No</u> inbound communications
- Passes with flying colors IBM Research "ethical hacking" attacks



# **Security Logging**

- Logging of all security related events
  - User access and changes
  - Disruptive actions
  - Configuration changes
  - Change management activity
  - Remote support calls
- Off load capabilities



#### **HMC Security Summary**

- Standard PC based appliance used to manage System z<sup>®</sup> resources
- Default configuration provides for maximum security (i.e. remote access disabled, ...)
- Full complement of application level security features (i.e. user and certificate management, ...)
- Complete auditing capabilities
  - configuration changes,
  - ▶ user access,
  - disruptive actions, ...
- Intended to be a network device
  - SSL encrypted communications
  - Full function firewall
- Allows for complete physical security

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#### HMC Security Paper Available On IBM Resource Link

- Resource link url: http://www.ibm.com/servers/resourcelink/
- Sign into resource link with your registered id
- Select "Library" from the set of links on the left
- Select "z196"
- Select the "Technical Notes" by clicking on the tab'
- Select "System z Hardware Management Console Security"



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## **Registering for IBM Resource Link Access**

- To view the documents on the Resource Link Web site. you need to register your IBM Registration ID (IBM ID) and password with Resource Link.
- To register:
  - Open the Resource Link sign-in page: http://www.ibm.com/servers/resourcelink/
  - ▶ You need an IBM ID to get access to Resource Link.
    - If you do not have an IBM ID and password, select the "Register for an IBM ID" link in the "Your IBM Registration" menu. Return to the Resource Link sign-in page after you get your IBM ID and password.
    - Note: If you're an IBM employee, your IBM intranet ID is not an IBM ID.
  - **Sign in with your IBM ID and password.**
  - **Follow the instructions on the subsequent page.**

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#### **Reference Documentation**

- Available from "Books" group of Classic Style UI and the Welcome page of the Tree Style UI (& IBM Resource Link: Library->z196->Publications)
  - IBM SC27-2606: zEnterprise System Hardware Management Console Operations Guide for Ensembles (Version 2.11.0)
    - IBM SC27-2615: (Version 2.11.1)
  - IBM SC28-6895: Hardware Management Console Operations Guide (Version 2.11.0)
    - **IBM SC28-6905:** (Version 2.11.1)
  - IBM SC28-6896: Support Element Operations Guide (Version 2.11.0)
    - **IBM SC28-6906:** (Version 2.11.1)
  - ► IBM GC27-2607: zEnterprise System Ensemble Performance Management Guide
  - ▶ IBM GC27-2608: zEnterprise System Ensemble Planning and Configuring Guide
  - ▶ IBM GC27-2609: zEnterprise System Introduction to Ensembles
- Available from IBM Resource Link: Library->z196->Technical Notes
  - System z Hardware Management Console Security



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